



Covid-19 / Coronavirus Precautions

Updated Lockdown Arrangements At Branches – from 7th January 2021

SBI UK continues to be committed to play its part in helping reduce the spread of Coronavirus by adhering to the current health guidelines wherever practically possible.

We have therefore decided that with effect from 7th January 2021 and until further notice, our branches will open between **10am and 2pm on weekdays** and they will, for the time being remain closed on Saturdays. During this current period of lockdown, we will not be making locker facilities available.

Access to your banking will still be available via our YONO mobile banking App, Internet Banking and any ATM .You also can access our contact centre 24/7.

Customers will already be aware that due to building works, our **East Ham** branch is currently operating from **Ilford** branch and this arrangement will continue.

For operational reasons our **Hounslow** branch will continue to remain closed and operate from **Southall**. Hounslow customers may continue to use the usual contact details, as mail and telephones will be re-directed.

During this pandemic it may also be necessary to temporarily close or provide restricted service at other branches at short notice so please continue to refer to our website for up to date branch specific information.

We would prefer it if you could avoid visiting our branches during this period but If you have no other option we would respectfully remind you that it is a legal requirement to wear a face covering and respect social distancing whilst on our premises. In addition, in order to further assist with social distancing, we will be limiting access to 2-3 visitors at any one time so it would be appreciated if you only enter the branch if you are personally conducting business.

We thank you for your understanding.

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0800 532 532

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