Addendum to RFP for Hiring of Information Security Service Provider (ISSP) for performing Supply Chain Cyber Risk Assessment (SCCRA) and Comprehensive security reviews of application

Addendum are marked in Red

Objective and Scope: Hire a qualified Information Security Service Provider (ISSP) provider to conduct:

1. Comprehensive supply chain cyber risk assessment for 6 applications as per Standard SOP provided by SBIUK, identify gaps, provide a remediation roadmap aligned to industry standards (e.g., NIST CSF, ISO 27001, CIS controls) and submit the assessment report for the evidence shared by OEM for all critical suppliers and upstream/downstream partners.
2. Comprehensive security review (CSR) of internally **designed/deployed** ticketing tool and print server and Veeam backup solution as per **CSR SOP of bank**
3. Risk assessment of all 9 applications
4. Threat Modelling **as per template shared by Bank**
5. Vetting of third-party component used in application development
6. Prepare report and suggest remediation measure as per industry acceptable standard
7. The assessment must cover all applicable UK regulatory guidelines, including but not limited to PRA SS2/21 (Outsourcing and Third-Party Risk Management), PRA SS1/21 (Operational Resilience), and FCA SYSC 8. The final remediation roadmap must explicitly map vulnerabilities to the protection of the Bank's Important Business Services (IBS).
8. Timeline for completion of entire reviews mentioned above: 31.12.2026

Background and context: SBI (UK) Ltd is the wholly owned subsidiary of State Bank of India (SBI). As subsidiary, we follow the security standard and controls of SBI. This review will analyze the security posture of applications as per the control set by SBI. The final assessment reports will be used for formal closure of Information Security requirements from SBI.

All the services should be supplied to State Bank of India UK Ltd office at below address:

State Bank of India (UK) Ltd, Systems Department, 3rd Floor, Hygeia House, Harrow, London HA11BE

2. The ISSP should be reputed and have Minimum 5 years of relevant experience in this field.

3. The ISSP should comply with all extant guidelines and regulations set by the Government of the UK, the FCA and the PRA but not limited to:

a) The UK GDPR and the Data Protection Act 2018 (DPA 2018)

b) The UK Bribery Act 2010,

c) The ModernSlavery Act 2015

e) The FCA Senior Management Arrangements, Systems and Controls (SYSC) sourcebook

4. Bidders should submit the registration form along with the quotation which is available to download in the RFP notification or can find as annexure on next page. Bank may ask for the necessary evidence/certificate for the responses submitted as and when needed by the Bank for Audit and Regulatory compliance purpose.

5. Interested ISSP should provide their quotation in a sealed envelope mentioning “Private and Confidential” by post/email on below address/email:

6. The bidders should declare any existing, prior or potential conflicts of interests such as working for competitors etc.

Email: headsystems.sbiuk@statebank.com

Address: Head Systems,
SBI (UK) Ltd
3rd Floor Hygeia House,
Harrow, London- HA11BE

Any other form of submission other than the one mentioned above will result in the disqualification of the vendor.

6. **The last date of submission of quote is 5:00 PM 30-10-2026.** Tentative timeline for evaluation and communication to the selected bidder will be 2 weeks from the last date of submission.

7. Any query related to this RFP may be send to Mr. Aniket Dadhe email: mgr2systems.sbiuk@statebank.com and Mr. Gnana Raj Kishore N, email: mgr1systems.sbiuk@statebank.com.

8. SBI (UK) Ltd has the right to change its requirement any time during the validity of the RFP and the same will be updated on the website.

9. The contract will be awarded at the Bank's absolute discretion based on a comprehensive evaluation of technical and commercial criteria, subject to technical feasibility and Terms and Conditions. The Bank is under no obligation to accept the lowest or any submitted quotation.

10. The Bidder shall maintain sufficient professional indemnity insurance for the services and ensure its validity during the term of the agreement. If requested, the Bank may require the insurance certificate, and the Bidder shall provide it accordingly.

Terms and Conditions:

This invitation to tender contains instructions on the tendering process and sets out the Bank's requirements, which you should address in your offer.

By participating in this tender, you are accepting to be bound by the instructions as set out in this invitation. Please read this document carefully as failure to comply with the instructions may invalidate your offer.

This invitation and any of the information presented in it does not constitute a contractual offer or invitation on the part of the Bank to enter into a contract or any other arrangements relating to the requested services.

The information in this invitation is provided by the Bank. It does not purport to be comprehensive and has not been independently verified. While it has been prepared in good faith, no representation, warranty, assurance or undertaking (express or implied) is or will be made, and no responsibility or liability is or will be accepted by the Bank or any of its subsidiaries or by any of their respective officers, employees or agents in relation to the adequacy, accuracy, completeness or reasonableness of this invitation, or of any other information (whether written or oral), notice or document supplied or otherwise made available to the tenderers or their advisers in connection with the contract and the requested services. All and any such responsibility and liability are expressly disclaimed. The recipient acknowledges and agrees that no person has, nor is held out as having, any authority to give any statement, warranty, representation, assurance or undertaking on behalf of the Bank in connection with the contract.

This invitation does not exclude any liability for, or remedy in respect of, fraudulent misrepresentation.

The Bank will not in any circumstances be liable for any tender costs, expenditure, work, or effort incurred by a tenderer in carrying out enquiries in relation to, proceeding with, or participating in, this procurement, including if the procurement process is terminated or amended by the Bank.

The Bank reserves the right to:

(a) Waive or change the requirements of this invitation from time to time without giving tenderers prior (or any) notice;
(b) Seek clarification or documents in respect of a tenderer's submission;
(c) Disqualify any tenderer that does not submit a compliant tender in accordance with the instructions in this invitation;
(d) Disqualify any tenderer that is guilty of serious misrepresentation in relation to its tender, expression of interest or the tender process;
(e) Withdraw this invitation at any time, or to re-invite tenders on the same or any alternative basis; and
(f) Choose not to award any contract as a result of the current procurement process.

This invitation:

(a) Asks tenderers to submit their offers in accordance with the instructions set out in the remainder of this invitation;
(b) Provides tenderers with sufficient information to enable them to provide a compliant offer;
(c) Sets out the evaluation criteria that will be used to evaluate the offers; and
(d) Explain the administrative arrangements for the receipt of offers.

Where any tenderers or potential offerors request any clarifications or submit any questions regarding the scope of the works, the terms of this invitation or any other matters arising from this document, the Bank will endeavour to respond to all reasonable clarifications and questions within a reasonable time, with due regard to the Bank's internal deadlines and timetable for the procurement process and the completion of the works.

All information provided by the Bank in connection with this RFP (including the names of internal applications, backup solutions, and infrastructure setups) must be treated as strictly private and confidential. Bidders shall not disclose, copy, or distribute this information to any third party without prior written consent from the Bank. Unsuccessful bidders must securely destroy all documentation relating to this RFP within 30 days of the contract award notice.

The Bank reserves the right (but shall not be obliged) to seek clarification of any aspect of a tenderer's offer during the evaluation phase. Tenderers are asked to respond to these requests promptly and to avoid vague or ambiguous answers.

Additionally, the Bank reserves the right not to open or consider any tender received after the deadline for submission. The Bank may, however, in its own absolute

discretion extend the deadline and in these circumstances the Bank will notify all tenderers of any such change.

The award of a contract will be subject to the formal approval process of the Bank. No contract will be awarded or entered into until all necessary approvals are obtained.

All terms and conditions of this invitation to offer/tender and of any eventual contract or other contractual arrangements made hereunder are governed by the laws of England and Wales. The Bank and any tenderers or other parties to this invitation or any subsequent contractual arrangements submit irrevocably to the exclusive jurisdiction of the courts of England and Wales to settle any disputes which may arise.

Annexure

New Vendor Registration Form

Vendor Registration Form (New Vendors only)	
Company Details	
Legal Entity Name:	
Address:	
City:	
Post Code:	
Company Registration Number	
Bank Name:	
Account details	
Sort Code:	
Name:	
Designation:	

Type of Procurement:	
Description of goods/ services:	
Scan copy of documents required:	
Details to be filled by SBI	
Name of the procurement department	**IT Systems**
Has the vendor onboarded with due approval	**Yes**
Are the services provided classified as Outsourcing?	**Outsourcing**
Manager's Sign-off	**Yes**
Date:	
Documents/ Confirmation Required	
List of scan copy of Mandatory Documents Required for Vendor addition	
Certificate of Incorporation	
Memorandum of Association	
Confirmation on Relevant Legislation	
Anti- slavery and Human Trafficking	
Anti-bribery and Corruption	
Data Protection in place	
Business Continuity Plan in place	
Service Level Agreements	